WHEELCHAIR ENTRANCES AND ROUTES AROUND THE CATHEDRAL

We hope you enjoy the facilities, which we have made available to you. We are sorry that some of the spaces are still inaccessible for wheelchairs – these are shaded on the map.

Look out for members of the Cathedral Staff; they are there to assist you should you require information or help. You will find ‘assistants’ wearing a yellow sash, or a chaplain or virger in a black cassock.

GUIDED TOURS
Special arrangements can be made in advance through the Visits Office (tel. 01227 762862, visits@canterbury-cathedral.org) for specialised tours for all visitors with disabilities, from BSL tours to tours for people with a visual impairment. Also view the website for details of regular BSL tours / BSL interpretation of Evensong.

HOLY COMMUNION
Please inform one of the stewards if you cannot go up to the altar so that special arrangements can be made.

TOUCH AND HEARING CENTRE
A Touch and Hearing Centre is available for people with a visual impairment. Please ask for assistance at the Welcome Centre.

INDUCTION LOOP
An Induction Loop for people who are hard of hearing has been installed in the Nave, Quire and Crypt, for use during Services. Hearing aid users should adjust their aid to T.

The Welcome Centre will be able to provide large print material, or offer any other assistance you may require. Service sheets in large print are available from the virgers.

Canterbury Cathedral, together with St Augustine’s Abbey and St Martin’s Church is a World Heritage Site.

WHEELCHAIRS
The Cathedral Welcome Centre has a small number of wheelchairs available for free loan to visitors (for use within the precincts).

PARKING
All enquiries about disabled parking should be made, in advance if possible, to Cathedral House (telephone 01227 762862).

TOILETS
The accessible toilet is at the south east end of the Cathedral, 135 metres from the Welcome Centre.

RAMPs
There is one permanent ramp for wheelchair users, and that is into the Crypt from the north door. Other ramps, which are for industrial use by the Works Department, may be found from time to time. These are dangerous and not fit for use by wheelchairs.

LIFT
There is a lift by the Dean’s Steps on the north east side of the Cathedral to enable wheelchair users to gain access to the Quire.

ASSISTANCE DOGS
Assistance dogs are welcome in the Cathedral at all times.

A PRAYER FOR YOU TO USE
Bless me, Lord,
in this place
where for centuries
men, women and children
have known you.
Bless those for whom I pray
in love and concern.
Blessed by you,
may I be a blessing to others.

Canterbury Cathedral Offices (open Mon-Fri 09.00-17.00 hrs):
Cathedral House, 11 The Precincts,
Canterbury CT1 2EH
Tel: +44 (0) 1227 762862
Fax: +44 (0) 1227 865222/250
Website: www.canterbury-cathedral.org
E-mail: enquiries@canterbury-cathedral.org
THE NAIVE
Enter by the north west door (1), which is 1.5 metres wide. Once inside, ask a member of the Cathedral Staff to open the barriers (1) to go into the south west transept (2) to see the Warriors’ Chapel (3) and visit the Martyrdom (5) via the Tunnel (4).

Option 2: go around the outside to the east end of the Cathedral to visit the Quire/Crypt/Cloister.

THE QUIRE
Use the lift at point (6) to enter the Cathedral by the door opposite. Enter the Quire through the door on your left. Ask a member of the Cathedral Staff to open the gate on the south side of the Quire (1) so that you can see the Bossanyi stained glass windows in the south east transept (7).

THE CRYPT
Enter by the 1.22 metres wide north door (9). Use the permanent ramp beyond it. Ask a member of staff to assist with the temporary ramps into the Eastern Crypt (13).

THE CLOISTER
Enter the Great Cloister by Mobilift at point (10) on the map or go around the East end of the Cathedral and enter at point (11).

THE CHAPTER HOUSE
Enter the Chapter House at point (12) on the map.

Exit the Cloister via the Mobilift (10) or via the outside / east end of the Cathedral.