Founded by St Augustine in AD 597 Canterbury Cathedral is a unique place of worship, a major pilgrimage destination, a masterpiece of art and architecture, and one of the UK's most-visited historic sites. Often referred to as 'England in stone', the Cathedral has been at the centre of momentous events and upheavals. It is the Mother Church of the worldwide Anglican Communion, seat of the Archbishop of Canterbury, a UNESCO World Heritage Site, and resting place of royalty and saints.

Our vision is to welcome everyone, to inspire and support them on their journey of faith, and to create a Cathedral community that is a sanctuary for all. Faithful to Christ the Good Shepherd, we aspire to embody the following behaviours in our community culture: Compassion, Collaboration, Commitment and Curiosity.

Canterbury Cathedral is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults. All post holders and volunteers are expected to share this commitment.

If you would like to be part of our community and volunteer with us, please consider the volunteering role below

Volunteering role: Visiting Choirs Volunteer

Role Profile

The focus of the role is providing a Benedictine welcome to our visiting choir and assisting them during their time at the cathedral while they are singing for services at Canterbury Cathedral.

Description of tasks and activities

This role will involve:

- Providing a Benedictine welcoming to visiting choirs, showing them where they may rehearse, store belongings etc.
- Introducing Visiting Choirs to the virgers who will instruct them where to line up before and after each service, how to walk in and out, how services run etc

- Assisting with any immediate concerns, Visiting Choirs may have and refer to relevant staff or volunteers when necessary.
- Volunteering in conjunction with the Visiting Choirs Administrator.
- Adhering to the Cathedral Behaviour Framework and Code of Conduct.
- Supporting a diverse and inclusive cathedral where everyone is welcome.
- Supporting and embodying the mission and values of the cathedral.
- Attending training sessions where appropriate.
- Complying with Church of England Safeguarding and GDPR policies.

Skills and qualifications needed

- Evidence of up-to-date safeguarding training
- Enjoy interaction with people.
- Have a desire to support the mission of the Cathedral.

Training and Support provided

- GDPR Training
- Regular contact with your volunteer manager – the Canon Precentor
- A welcome pack that will include our strategy, volunteer handbook and other information.
- A safe environment to volunteer in.
- Health and safety training.
- You may be required to attend other training.

Benefits of volunteering as a Visiting Choirs Volunteer

- The opportunity to serve God by contributing to the smooth running of choral services at the mother church of the Anglican Communion serving a worldwide congregation.
- A chance to meet new people and share your passion and skills with Visiting Choirs and others.
- Making an important contribution to Cathedral life.
- Share with visitors the faith and mission of the Cathedral.
- The satisfaction of knowing you are making an important contribution to the work of the Cathedral and supporting the Cathedral's strategy and mission.
- A 20% discount in the Cathedral shop and 10% discount in the Cathedral Lodge Hotel.

TERMS AND CONDITIONS

Time Commitment / Duration

We ask that Visiting Choirs Volunteers are available during the Cathedral Choir holidays on a rota basis with other volunteers and especially when a new choir, unfamiliar with the Cathedral is starting.

Travel Expenses

As a volunteer we do not want you to be out of pocket, so we will pay travel expenses, subject to Cathedral terms and conditions. Please ask your volunteer manager for more information.

Equality Statement

The Chapter of Canterbury recognises that discrimination and victimisation is unacceptable. It is the aim of the organisation is to ensure that no volunteer applicant receives less favourable facilities or treatment (either directly or indirectly) in recruitment on grounds of age, disability, gender / gender reassignment, marriage / civil partnership, pregnancy / maternity, race, religion or belief, sex, or sexual orientation. There is a role requirement that Minor Canons are members of the Church of England and licensed or authorised by the Bishop of Dover.

Personal Data

Personal information is collected and processed for management and administrative use only and will be held in accordance with relevant data protection legislation (including GDPR and the Data Protection Act 2018) and the Cathedral's Data Protection Policy. Our Privacy Notice can be found on the Cathedral website (www.canterbury-cathedral.org/privacy-policy).

If you have any queries or complaints about how we use your personal information, please contact the Data Protection Office (dpo@canterbury-cathedral.org).

This volunteering description is provided to assist the post holder to know their principal duties. It may be amended from time to time by, or on behalf of, the Head of the Department.