



ROLE PROFILE

Holy Duster

Canterbury  
Cathedral



Charity No. 1206913

# Welcome from the Dean

**Thank you for your interest in volunteering at Canterbury Cathedral.**

It is an exciting time to join our Cathedral community. We recently became a formally registered charity with the Charity Commission; our new Strategic Plan to see the Cathedral's mission and ministry expand and develop over the next ten years has just launched; and we work with a new understanding of human connectedness and the need for kindness and care, particularly in the face of climate emergency and social and political instability.

We want Canterbury Cathedral to be a fully inclusive, accessible and safe place for all, offering a warm hospitality to everyone we encounter. We are committed to respectful pastoral ministry to all, and to the robust safeguarding and protection of children, young people, and vulnerable adults. Safeguarding is a core priority, and something that all of us are responsible for.

Today, our Cathedral community is drawn from local people and Christians from across the Diocese of Canterbury and the worldwide Anglican Communion, from visitors and tourists, from refugees and those cut off from society through exclusion, as well as thousands who join us online for worship. Here we are drawn together in faith and wonder. Like medieval pilgrims to Canterbury, we find the Cathedral to be a place of miracle and transformation where we encounter the presence of Jesus Christ.

It is a truly special opportunity and a rare privilege to be a part of our Cathedral community, sharing its history with others, supporting our ministry, and contributing to the ongoing story of this place. We hope that, like us, you will be inspired by both the heritage and the extraordinarily rich contemporary life of this place and will want to fully participate.



A handwritten signature in black ink, reading 'David Monteith'. The signature is stylized with a large 'D' and a long horizontal line extending from the end.

*The Very Reverend Dr David Monteith,  
Dean of Canterbury*





# Our Story

**Founded by St Augustine in 597 AD, Canterbury Cathedral is a unique place of worship, a major pilgrimage destination, a masterpiece of art and architecture, and one of the UK's most-visited historic sites. Often referred to as 'England in stone', the Cathedral has been at the centre of momentous events and upheavals. It is the Mother Church of the worldwide Anglican Communion, seat of the Archbishop of Canterbury, UNESCO World Heritage Site, and resting place of royalty and saints.**

Our vision is to welcome everyone, to inspire and support them on their journey of faith, and to create a Cathedral community that is a sanctuary for all. Faithful to Christ the Good Shepherd, we aspire to embody the following behaviours in our community culture: Compassion, Collaboration, Commitment and Curiosity.

If you would like to be part of our community and volunteer with us, please consider the volunteering role below.

**Canterbury Cathedral is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults.**

All our post holders and volunteers are expected to share this commitment.

## **Volunteer Role:** Holy Duster

### **Role Description**

If you believe that cleanliness is next to Godliness, then this is the role for you. Our Holy Dusters make sure that the Cathedral is a clean and loved place for everyone.

In this role you will be given professional training and equipment to support in maintaining a clean and welcoming Cathedral for all.



## Key Responsibilities

### This role will involve

- Being a part of a diverse team.
- Dusting, vacuuming and light polishing of the Cathedral.
- Adhering to the Cathedral Behaviour Framework and Code of Conduct.
- Support in creating a diverse and inclusive Cathedral where everyone is welcome.
- Support and embody the mission and values of the Cathedral.
- Attend training sessions.
- Complying with Church of England Safeguarding and GDPR policies.
- There is consideration for training around conservation cleaning to be introduced to this role in the coming year and for volunteers to be able to take on the responsibility for one of our Chapels.

## Training and Support

### The Cathedral will provide:

- Full training for the role, including Control of Substance Hazardous to Health training.
- All equipment will be provided.
- GDPR training.
- Safeguarding training.
- Regular contact with your volunteer manager, including a yearly one to one.
- A welcome pack that will include our strategy, volunteer handbook and other relevant information to your volunteering role.
- A safe environment to volunteer in.





## Volunteer Benefits

- Making an important contribution to the Cathedral; the Mother Church of the worldwide Anglican Communion, seat of the Archbishop of Canterbury, and part of a UNESCO World Heritage Site.
- The opportunity to develop new and existing skills and gain experience volunteering.
- A chance to meet new people and share your passion and skills with staff and other volunteers.
- The satisfaction of knowing you are making an important contribution to the work of the Cathedral and supporting the Cathedral's strategy and mission.
- An employment reference.
- 20% discount in the Cathedral Shop, and 10% discount in the Cathedral Lodge Hotel.
- All volunteers can enjoy free Cathedral entry for themselves and immediate family (this applies to sightseeing entry only and does not include ticketed/paid events).

## Dress Code

All volunteers are required to wear/carry their Cathedral photo ID badge when on duty. It is advisable that you wear comfortable clothes.

## TERMS AND CONDITIONS

### Time Commitment / Duration

There is no rota with this role, our Holy Dusters attend when they are available, though we do ask that they try and volunteer for at least three sessions a month. A session can be one or two hours depending on tasks.

### Training

Training needs are continually assessed, and appropriate training is provided when needed. Please note that some training may take place at a different time than normal volunteering hours. You are required to attend any training sessions that are provided.

### Travel Expenses

We are grateful to volunteers for giving their time. We will cover travel expenses, subject to Cathedral terms and conditions. Please ask your Volunteer Manager for more information. There is parking available on site, but there are no guaranteed spaces.

### Equality Statement

The Chapter of Canterbury recognises that discrimination and victimisation is unacceptable.

It is the aim of the organisation is to ensure that no volunteer applicant receives less favourable facilities or treatment (either directly or indirectly) in recruitment on grounds of age, disability, gender / gender reassignment, marriage / civil partnership, pregnancy / maternity, race, religion or belief, sex, or sexual orientation.

## **Personal Data**

Personal information is collected and processed for management and administrative use only and will be held in accordance with relevant data protection legislation (including GDPR and the Data Protection Act 2018) and the Cathedral's Data Protection Policy. Our Privacy Notice can be found on the Cathedral website ([www.canterbury-cathedral.org/privacy-policy](http://www.canterbury-cathedral.org/privacy-policy)).

This volunteering description is provided to assist the post holder to know their principal duties. It may be amended from time to time by, or on behalf of, the Head of the Department.

Your acceptance of these terms and conditions gives your consent for your data to be processed.

If you have any queries about how we use your personal information, or wish to make a complaint, please contact the Data Protection Office ([dpo@canterbury-cathedral.org](mailto:dpo@canterbury-cathedral.org)).

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**If you have any questions, please speak with your Volunteer Manager**