

## WHEELCHAIR ENTRANCES AND ROUTES AROUND THE CATHEDRAL

We hope you enjoy the facilities, which we have made available to you. We are sorry that some of the spaces are still inaccessible for wheelchairs – these are shaded on the map.

Look out for members of the Cathedral Staff; they are there to assist you should you require information or help. You will find 'assistants' wearing a yellow sash, or a chaplain or virger in a black cassock.



BIENVENUE • WILLKOMMEN • WELKOM  
BENVENUTI • BIENVENIDO • VÄLKOMMEN

# WELCOME



## FACILITIES FOR VISITORS WITH DISABILITIES

### GUIDED TOURS

Special arrangements can be made in advance through the Visits Office (tel. 01227 762862, visits@canterbury-cathedral.org) for specialised tours for all visitors with disabilities, from BSL tours to tours for people with a visual impairment. Also view the website for details of regular BSL tours / BSL interpretation of Evensong.

### HOLY COMMUNION

Please inform one of the stewards if you cannot go up to the altar so that special arrangements can be made.



### TOUCH AND HEARING CENTRE

A Touch and Hearing Centre is available for people with a visual impairment. Please ask for assistance at the Welcome Centre.



### INDUCTION LOOP

An Induction Loop for people who are hard of hearing has been installed in the Nave, Quire and Crypt, for use during Services. Hearing aid users should adjust their aid to T.

### WHEELCHAIRS



The Cathedral Welcome Centre has a small number of wheelchairs available for free loan to visitors (for use within the precincts).

### PARKING



All enquiries about disabled parking should be made, in advance if possible, to Cathedral House (telephone 01227 762862).

### TOILETS



The accessible toilet is at the south east end of the Cathedral, 135 metres from the Welcome Centre.

### RAMPS



There is one permanent ramp for wheelchair users, and that is into the Crypt from the north door. Other ramps, which are for industrial use by the Works

Department, may be found from time to time. These are dangerous and not fit for use by wheelchairs.

### LIFT



There is a lift by the Dean's Steps on the north east side of the Cathedral to enable wheelchair users to gain access to the Quire.

### ASSISTANCE DOGS



Assistance dogs are welcome in the Cathedral at all times.

### A PRAYER FOR YOU TO USE

*Bless me, Lord,  
in this place  
where for centuries  
men, women and children  
have known you.  
Bless those for whom I pray  
in love and concern.  
Blessed by you,  
may I be a blessing to others.*



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Cathedral Offices (open Mon-Fri 09.00-17.00 hrs):  
Cathedral House, 11 The Precincts,  
Canterbury CT1 2EH  
Tel: +44 (0) 1227 762862  
Fax: +44 (0) 1227 865222/250  
Website: [www.canterbury-cathedral.org](http://www.canterbury-cathedral.org)  
E-mail: [enquiries@canterbury-cathedral.org](mailto:enquiries@canterbury-cathedral.org)

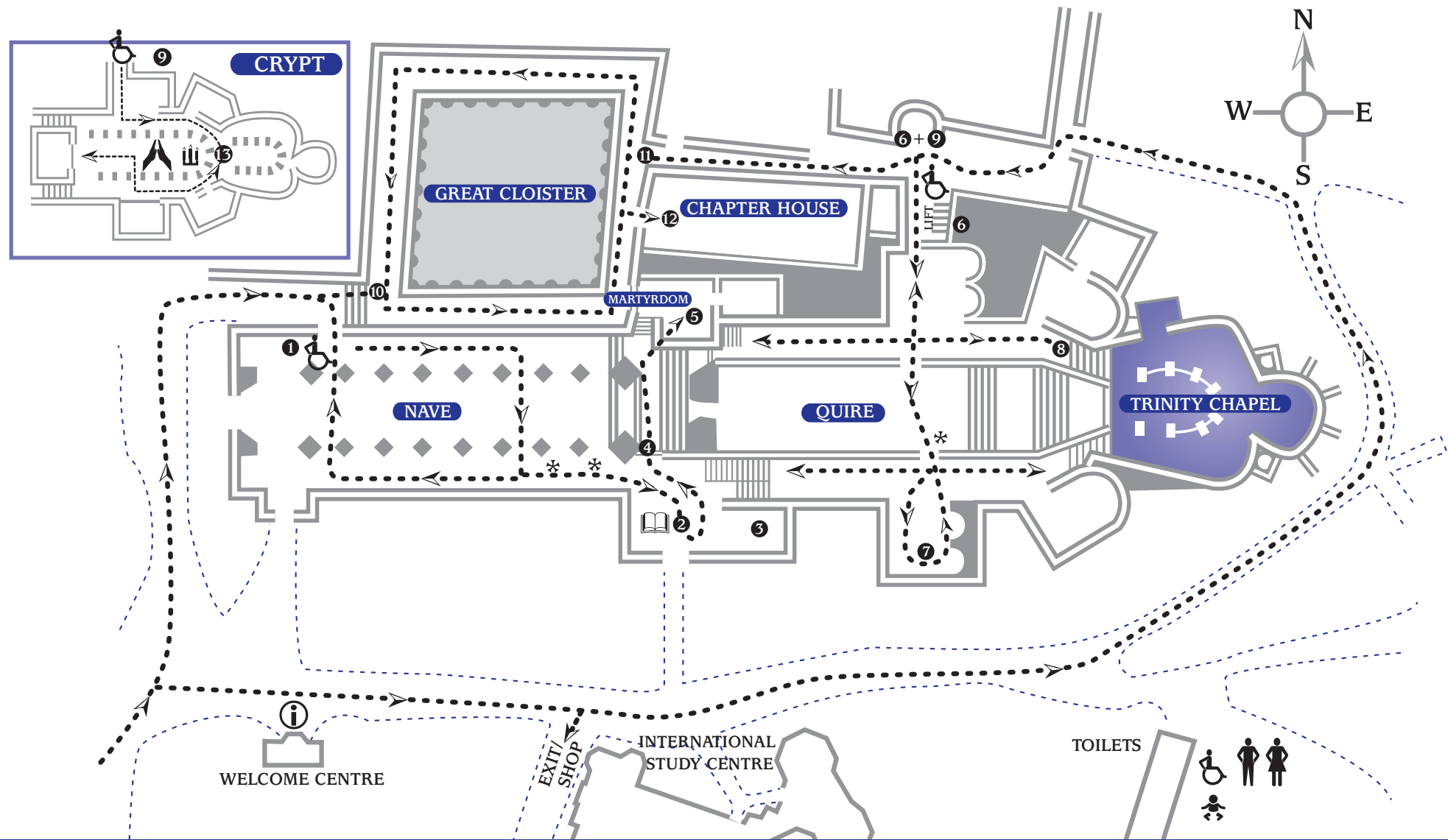
The Welcome Centre will be able to provide large print material, or offer any other assistance you may require. Service sheets in large print are available from the virgers.



Canterbury Cathedral, together with St Augustine's Abbey and St Martin's Church is a World Heritage Site.



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### THE NAVE

Enter by the north west door (1), which is 1.5 metres wide. Once inside, ask a member of the Cathedral Staff to open the barriers (\*) to go into the south west transept (2) to see the Warriors' Chapel (3) and visit the Martyrdom (5) via the Tunnel (4).

*Exit by the same way.*

On leaving the Nave, you have two options; Option 1: ask a member of staff to operate the Mobilift (10) to access the route to

Quire/Crypt via the Cloister.

Option 2: go around the outside to the east end of the Cathedral to visit the Quire/Crypt/Cloister.

### THE QUIRE

Use the lift at point (6) to enter the Cathedral by the door opposite. Enter the Quire through the door on your left. Ask a member of the Cathedral Staff to open the gate on the south side of the Quire (\*) so that you can see the Bossanyi stained glass windows in the south east transept (7).

*Exit by the same way.*

### TRINITY CHAPEL

The Trinity Chapel is unfortunately inaccessible for wheelchairs. However, at the bottom of the stairs (8), you should find a computer touch screen with images and details of some of the tombs and stained glass windows.

### THE CRYPT

Enter by the 1.22 metres wide north door (9). Use the permanent ramp beyond it. Ask a member of staff to assist with the temporary ramps into the Eastern Crypt (13).

*Exit by the same way.*

### THE CLOISTER

Enter the Great Cloister by Mobilift at point (10) on the map or go around the East end of the Cathedral and enter at point (11).

### THE CHAPTER HOUSE

Enter the Chapter House at point (12) on the map.

*Exit the Cloister via the Mobilift (10) or via the outside / east end of the Cathedral.*